



Security
&
Customer Care Officer

**EMPOWERING BUSINESS
CRIME PARTNERSHIPS TO**

**DRIVE DOWN
CRIME &
ANTI-SOCIAL
BEHAVIOUR**



Managing
Crime Together

MANAGING LOW-LEVEL CRIME THE RIGHT WAY

Disc is the unique online system that's helping drive down low-level crime and anti-social behaviour in communities throughout the UK.

With its desktop and app-based interfaces, Disc empowers local business communities, retailers, neighbourhoods and large venues to protect their property and people by 'self-managing' low-level crime and anti-social behaviour.



More than 450 towns and city-centres use Disc, as well as major shopping centres, sports venues, retail multiples and security companies.

Disc implementations are autonomous, configured and controlled entirely by the communities they serve. However, in crime reduction, collaboration is crucial, so Disc is designed to enable simple, yet effective and secure, information-sharing between any number of Disc systems.



Sharing is on a 'peer to peer' basis – the administrator of each Disc system decides who they wish to link with, to suit precisely their own objectives.

Disc helps fill the gap between cash-strapped police and the communities they serve. Throughout the UK, it's playing an increasingly important part in community and neighbourhood policing, enabling more and more forces to deliver practical support efficiently and effectively.



BUILT TO DELIVER THE **BENEFITS** YOU NEED

Businesses, partnerships and community groups need systems which align precisely with their own operational processes and priorities.

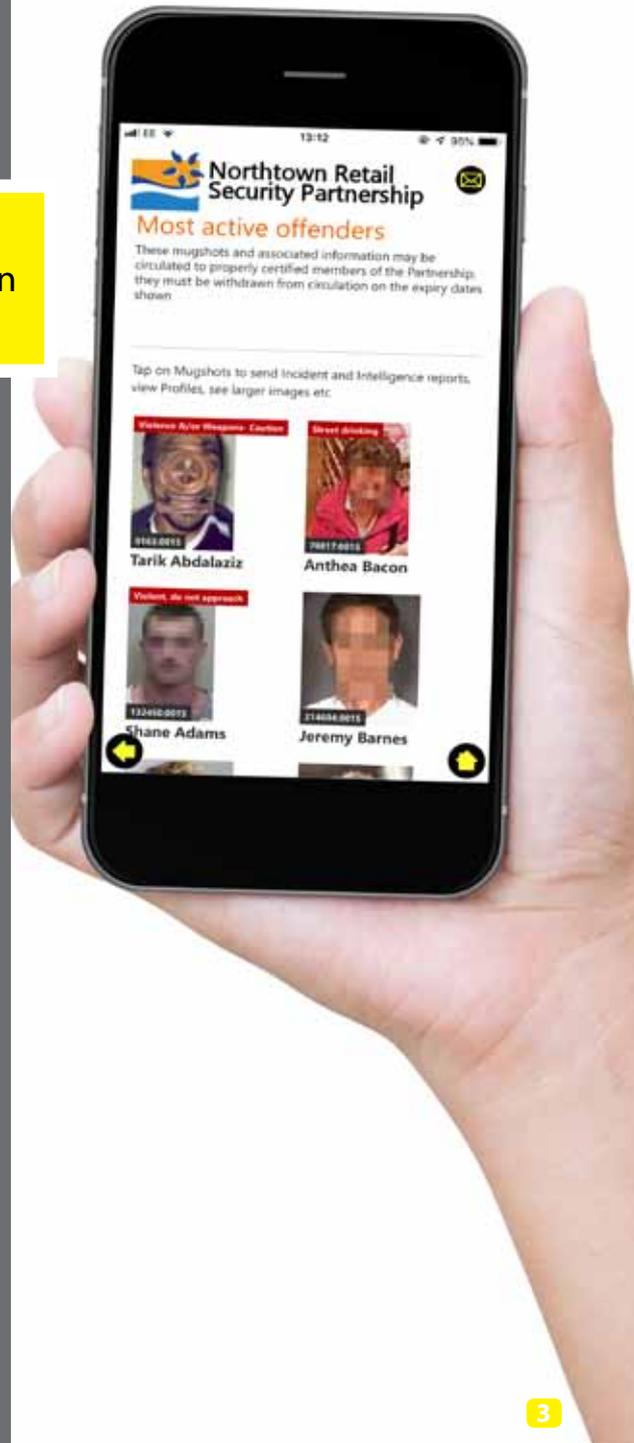
Disc is configurable: There's a Disc system designed for each of the types of communities it serves, whether Crime Reduction Partnership, Shopwatch, Pubwatch, Business Improvement District (BID), event venue, multiple retailer, community scheme, security company or police. And administrators can configure their own systems to precisely match their user's needs.

Disc is engaging: Maximising member-participation is essential for successful crime reduction schemes, so Disc comes with 'engagement tools': a built-in Instant Messaging system and automated weekly e-Newsletter bring users back to Disc time and time again, to report and monitor low-level crime, communicate across groups and interact with police.

Disc is easy to use: It's simple to navigate around and easy and intuitive to use, and the Desktop and App versions can be accessed in the back-office and on the go. It's so easy to use that training users is usually unnecessary – although User Manuals are always readily available.

Disc is quick: Members can act fast to report incidents or identify offenders. Finding offenders is fast, and the Disc App's voice-to-text and on-board camera means submitting reports takes seconds, not minutes. Finding specific offenders so that reports are associated with the right individuals is easy too.

Disc is compliant: Disc is 'compliant by design', aligning tightly with the Data Protection Act 2018 and GDPR and providing comprehensive 'technical security'. Special features also help administrators comply with their obligations regarding privacy information for offenders and users alike.



DISC FOR BUSINESS CRIME **REDUCTION** PARTNERSHIPS

We understand that Business Crime Reduction Partnerships, Shopwatches, Pubwatches and Business Improvement Districts (BIDs) need a specific set of features and benefits to ensure ease-of-use and to help drive down low-level crime and anti-social behaviour.

So Disc for Crime Reduction Partnerships delivers

- Enhanced, easy crime reporting and current-awareness
- Engagement tools to maximise member-participation
- Customisation to suit each partnership's needs
- Efficient, effective offender-management
- Cross-collaboration with other partnerships, communities and police
- Easy to use Admin system that's 'compliant by design'

FAST, EASY REPORTING, ENHANCED CURRENT **AWARENESS**

- ① Submit Incident, Public Realm and ID-Sought reports from mobile devices - with voice-to-text and onboard camera - and desktops / laptops; 'escalate' into Crime Reports direct to police 101 desks
- ② Send and receive urgent and important Alerts by built-in Instant Messaging system
- ③ Share Instant Messages, alerts, news, documents, ID-sought images and information about up-coming events

CUSTOMISABLE TO SUIT **PARTNERSHIP** NEEDS

- Configure the look-and-feel of your Disc App and Desktop
- Set up mugshot galleries and expiry dates to suit your own scheme
- Write your own Desktop login page and 'welcome emails' for new users



ENGAGEMENT **TOOLS** TO MAXIMISE MEMBER- PARTICIPATION

- ① Bring users back to Disc again and again; establish it as an important part of their work routine
- ② Weekly e-newsletter: automatically created and sent to every user, updating them about what's happened in the previous seven days
- ③ 'Latest additions' feature in Disc app to ensure members are always up-to-date

EFFICIENT, **EFFECTIVE** OFFENDER-MANAGEMENT

- Automatic management of exclusion expiries
- Configurable automated 'irrevocable deletion' date for offenders
- One-click output of reports for police, CPS and others
- Link Disc systems to identify prolific offenders and help identify ID-Sought images



EASY TO USE ADMIN SYSTEM THAT'S **COMPLIANT** BY DESIGN'

- 01 Easy-to-access, intuitive Admin Centre, available anywhere, anytime
- 02 Simple, effective user-management tools for adding, monitoring and deleting users; self-certification (and re-self-certification) system to ensure agreement with Rules & Protocols
- 03 Manage 'Authors' and provide 'full Admin Rights' with a single click
- 04 Comprehensive Analytics to monitor all performance metrics and report back to users and management
- 05 Numerous features to support compliance with Data Protection Act 2018 and GDPR



CROSS- **COLLABORATION** WITH OTHER PARTNERSHIPS, COMMUNITIES AND POLICE

- 01 Control sharing relationships to suit your own priorities and preferences
- 02 Single-click cross-Disc publishing of news, alerts, documents, events and ID-Soughts
- 03 Single-click cross-Disc offender matching to identify travelling, prolific offenders
- 04 One Administrator can manage multiple Disc systems from a single Admin Centre

CROSS-DISC INFORMATION SHARING TO DRIVE DOWN CRIME

Linking Disc systems together enables effective and timely collaboration so we're all stronger, and can help drive down crime – now!

With over 180 Disc implementations throughout the UK, covering in excess of 450 towns and city-centres there are many information-sharing groups in place, linking

neighbouring communities, networking across counties and regionally, and, crucially, linking with police.

Since effective data-sharing and collaboration are vital for identifying travelling and prolific offenders, we do not charge any extra for cross-Disc connections – the service is included in the Disc monthly license.

Substantial benefits can be gained from linking Disc systems together:

- 01 Share news, events, documents, alerts and ID-Sought images across multiple Disc systems with just one click
- 02 Timely sharing of alerts about new 'modus operandi', counterfeit currency etc immediately protects users from loss
- 03 Generate more positive identifications against ID-Sought CCTV images
- 04 One-click powerful search algorithm can search across 'Data Sharing Groups' to identify individuals known in more than one area to identify travelling, potentially prolific offenders
- 05 One-click contact with participating administrators for fast communication
- 06 Full compliance with the Data Protection Act 2018, GDPR and police Information Sharing Agreements





IMPLEMENTATION AND ON-GOING **SUPPORT** YOU CAN RELY ON

We understand that customer support is essential to help you get the most out of Disc.

With more than 180 crime reduction partnerships in the UK, covering in excess of 450 towns and city-centres, we're proud of our customer loyalty, built on our commitment to outstanding customer support.

We have a clearly defined, six-step implementation process, which includes:

- 01 Confirming your Disc implementation
- 02 Accessing your Disc system
- 03 Consultancy on setting up a new partnership or scheme, and on compliance with DPA/GDPR
- 04 Setting up your Disc system
- 05 Managing your Disc system
- 06 Going live...

Once you're up and running, and when you're ready, we can set up cross-Disc collaboration and participation in your data-sharing groups.

Our ongoing customer support includes:

- Telephone and email support during all working hours
- Pro-active quarterly reviews to make the most of your Disc system
- Free monthly top-up training sessions
- Membership of a regional Disc User Groups, with annual meetings and reporting
- Continuous product development and enhancements
- Free regular webinars to keep you up to date on data protection compliance



"Local communities are uniquely positioned – and incentivised - to manage local low-level crime and ASB on their doorsteps. And with Disc, more and more of them are making a real difference, not just for themselves but for the wider society too, encouraging improved behaviour among early-stage offenders, identifying opportunities for early intervention for repeat offenders, and helping police identify and concentrate their resources on more serious, prolific criminals. We're proud that we're playing a part in what is nothing short of a revolution in community policing."

Charlie Newman, Director, Littoralis



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ABOUT DISC & LITTORALIS

Disc has been developed by Littoralis Ltd to enable communities to self-manage low-level crime and anti-social behaviour and enable police to work with them to deliver a new kind of effective, joined-up community policing.

Littoralis has developed Disc over more than a decade, constantly enhancing it to support the evolving needs of its customers. Today the system is in use across more than 450 towns and city-centres, as well as by shopping centres, major retailers, sports venues, security companies and the police.

In addition to delivering outstanding customer service and support, Littoralis constantly supports its customers with advice on how to make the most of their Disc systems and with on-going consultancy on compliance with Data Protection law and Best Practice.

CONTACT US

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